



Step Back From the Baggage Claim: Healthcare Leader Edition

Jason Barger

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Foreword & Afterword written by Dr. Chip Souba, Dean of the Dartmouth Medical School

Jason Barger spent seven straight days flying 6,548 miles to seven different cities -- living only in the airports the entire time. He studied 10,000 minutes of observations at all four corners of the U.S. and reflected on how air travel can teach us about our lives and organizations TODAY. The airport metaphor leaps to life with funny and inspiring anecdotes that raise the question, what kind of leadership is needed within healthcare? In a busy and mobile world, Step Back from the Baggage Claim is a refreshing call for Leadership, Mission, Culture Change, Innovation and Care. Join the Movement.

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